



Custom RDNS set up own domain Dedicated mySMTP server

When sending from a dedicated mySMTP server using own IP, the IP number resolves to reverse DNS which is a hostname like "relay8.mysmtp.com". Its a basic network rule for sending emails to have this active RDNS so all IPs are recognized and identified via the routing. The reverse DNS is handled by mySMTP and we always use our own configuration and domains for this.

We have noticed a new trend from ISPs, especially in Germany where they want the actual senders own domain to also be the RDNS to secure delivery for mainly free webmail inboxes. That's why we now want to offer a new product "Custom RDNS" where we enable your own sending domain as RDNS.

So instead of "relay8.mysmtp.com" you can have "mySMTP.yourdomain.com" and make sure to comply with certain ISPs ruleset for delivery.

Technically what you do is to make an A record in the domain DNS as a sample:

A Record: mySMTP.yourdomain.com pointing to IP 185.163.189.xx which should be your dedicated IP on the mySMTP server.

Or, alternatively

CNAME record: mySMTP.yourdomain.com pointing to relayXX.mysmtp.com (where the relayXX is the actual hostname for your mySMTP server).

When this is done and we see its live from a DNS look up, then we on our side:

- activate the PTR configuration,
- change the server Hello banner,
- generate a certificate for your subdomain

You will now send with your own domain in RDNS which is only visible in the mailheader/source, and inside the TLS certificate as alternative subject.

Pricing: One time setup € 150 per domain

Time to deliver from order: 3 business days

Ordering: Please mail us at support@mysmtp.com with your customer email and we start the set up

Best regards,

mySMTP support team